



# Mediated Solutions Incorporated

## **ALAN S. ALEXANDROFF**

*LL.B., Ph.D.*

### **Overview:**

The Research Director of the Program on Conflict Management and Negotiation at the University of Toronto and a Director at Mediated Solutions Incorporated, Dr. Alexandroff has been involved in domestic and international dispute resolution theory and practice for some twenty-five years. There are three main parts to his dispute resolution ("DR") practice – (i) interventions like mediation, fact-finding, and facilitations; (ii) research & training; and (iii) consulting & systems design.

### **DR Qualifications:**

A specialist in International Relations, having received his Ph.D. in Government from Cornell University in 1979, Dr. Alexandroff received his law degree from McGill University Law School in 1984. While there, Dr. Alexandroff continued his teaching and research in international political economy at the Department of Political Science; and domestic and international regulation at the Centre for the Study of Regulated Industries. Dr. Alexandroff received additional dispute resolution training from the Arbitration and Mediation Institute of Canada and ICA Canada. This training included mediation and facilitation. Dr. Alexandroff practised law, including civil litigation, and government-business relations for a period of eight years commencing in 1984. Beginning in 1992, Dr. Alexandroff has been involved in research and teaching at the Munk Centre for International Studies, University of Toronto. Since 1993, he has run the Program on Conflict Management and Dispute Resolution for its Chair, Professor Janice Stein. In this role he has conducted and prompted dispute resolution research and developed a variety of courses in dispute resolution.

### **DR Interventions:**

*Alan S. Alexandroff performs mediation, facilitation, fact-finding, arbitration and other forms of third-party intervention for individuals and public & private organizations. Where appropriate, he designs customized approaches to conflict management and resolution. He has served on the following ADR rosters:*

- *Arbitration and Mediation Institute of Canada*
- *Roster Mediator, Ontario Mandatory Mediation Program – Toronto*
- *Farm Debt Mediation Service of Canada*
- *Chapter 19 North American Free Trade Agreement Bi-National Panel, Canadian Roster*
- *International Mediation Centre, Dallas Texas, Tri-partite Panel, Canadian Roster*

*As a neutral or dispute resolution specialist, Alan S. Alexandroff has worked in many fields, including:*

- Contracts
- International Investment
- Financial Institutions
- Insurance
- Government
- Professional Associations
- Health Professions
- Trade
- Family Enterprise
- Regulatory Affairs

### **DR Training and Teaching Experience:**

Dr. Alexandroff has designed and delivered many courses and seminars in dispute resolution. Courses and seminars include:

- Designed the Certificate in Dispute Resolution with the School of Continuing Studies. Courses include foundation and advanced courses.
- Instructor and Course Coordinator, *Alternative Dispute Resolution*, University of Toronto Certificate in Continuing Studies in Dispute Resolution

- Instructor and Course Coordinator, *International Dispute Resolution*, University of Toronto Certificate in Continuing Studies in Dispute Resolution
- Instructor and Course Coordinator, *The Management of Public Disputes*, University of Toronto Certificate in Continuing Studies in Dispute Resolution
- Instructor and Course Coordinator, *Negotiation and Dispute Resolution*, The International Arena, University of Toronto Certificate in Continuing Studies in Dispute Resolution
- Instructor in *Conflict and Conflict Management*, University of Toronto Masters of International Relations
- Instructor in *Dynamics of the Global Trading System*, University of Toronto Masters of International Relations
- Instructor and Course Coordinator, *Managerial Negotiations*, Rotman School of Management, University of Toronto

**Publications:**

Dr. Alexandroff has assisted in the publication recently of 'Citizen Engagement in Conflict Resolution: Lessons for Canada in International Experience,' Janice Gross Stein, David Cameron and Richard Simeon, *C.D. Howe Institute Commentary: The Canadian Union Papers*, No. 94 (June 1997). He authored the *Logic of Diplomacy* and co-authored with Professor Richard Schultz, *Economic Regulation and the Federal System*.

**DR Consulting:**

*Dr. Alexandroff also gives expert design advice about conflict management systems and interventions.*

*Dr. Alexandroff has a particular interest in the management of public disputes and large group interventions.*

*Sample consulting clients include:*

- *The Ministry of Intergovernmental Affairs, 'Ontario Speaks' dialogues over the Calgary Declaration*
- *Canadian Radio-television & Telecommunications Commission*
- *Referendum Ontario Facilitations for The Minister Responsible for Referendum legislation*
- *Toronto Local Mediation Committee – Ontario Mandatory Mediation Program (volunteer status)*
- *RB RVS*

*Here are some examples of Dr. Alexandroff's DR consulting work:*

- Creation of DR Framework, setting out program structure, processes, and suitability criteria
- Evaluation Plan for DR program
- Creation of facilitation program for Ontario including training of over 40 facilitators
- DR framework for preparing a costs measurement for professional organization
- Review and improvement of DR program designs, i.e. confusing roles and responsibilities, inadequate disclosure practices, or implementation difficulties
- Design arbitration model for implementation by parties in conflict
- Design and comment on investor-state chapter of the North American Free Trade Agreement for Canada
- Counsel on Chapter 11 investor-state arbitrations

**Memberships:**

Dr. Alexandroff holds membership in a variety of organizations in the dispute resolution field:

- Member of the Alternative Dispute Resolution Section of the Canadian Bar Association
- Member of the American Bar Association, Dispute Resolution Section
- Member of the American Political Science Association
- Member of the Arbitration and Mediation Institute of Canada